



## **Bookings**

- **What is the most appropriate package for my school?**

We offer two types of packages; Coach Packages and Teacher Delivered Packages.

Your school's package choice will depend on the number of sessions your school would like delivered and whether you would like equipment included in your package. Your schools may also wish to deliver a teacher delivered package.

Packages including coach delivery can cater for 4+ sessions.

<b>Package Type</b>	<b>Inclusions</b>
Coach Packages	Coach delivery, no equipment provided to school
Teacher delivered	No coach delivery resource provided to school

- **What if our school requires more sessions than a package offers?**

Our staff are happy to coordinate your package to cater for as many sessions as you like. We can do multiple packages, for example 2 x 5 session packages to create 10 sessions, or add single sessions where appropriate.

Please feel free to contact your state office to discuss your package requirements.

- **Are sessions only able to start on half hour increments?**

No, our staff will be happy to adapt your packages to the session times that suit the needs of your school. When making a booking please be clear when indicating the times that your school would like your sessions to start and finish.

- **What should I add in the 'Notes' section when making a booking online?**

The notes section is a great way to let our staff know of any additional information not included in the booking, including specific start and finish times for sessions, whether delivery will be to multiple classes etc.



➤ **What are the expected timelines on organising a Touch Football booking?**

Our staff will endeavor to organise your school's booking in as short a time frame as possible. Our staff will stay in regular communication as to the progress of your school's booking.

➤ **How many coaches does my school's package require?**

Our packages are delivered on a 1 coach to 30 students ratio. Therefore, 1-30 students will require 1 coach, 31 -60 students will require 2 coaches, 61-90 students will require 3 coaches.

Package price increases when more than one coach is required.

## Packages

➤ **How long is a session?**

Sessions generally go for 45 minutes, but can be adjusted to fit your school's timetable

➤ **How will I know when a coach has been allocated to my booking request?**

Your school will receive notification through the Online Booking System when a coach has been allocated to your booking request. Our staff may also advise this via email.

Your school will also be asked to contact the coach allocated to your package to confirm details such as meeting point upon arrival.

➤ **What if our school requires more than one coach at the same time?**

Some packages will require 2 or more coaches. Your school should clearly outline if this is required on your booking request.

We deliver on a ratio of 1 coach to 30 students to ensure safety and appropriate coaching quality.

Our staff will endeavour to find the required number of coaches for your school's package. Please note that with packages requiring two or more coaches, our staff will require greater time to source these.



➤ **What if a coach is unable to be allocated to my school's package?**

Our staff will endeavor to satisfy all requests for coach delivery but may require some negotiation around dates and times of delivery should a coach not be available for the requested dates/times.

Alternatively, we offer a teacher delivered package that includes a delivery resource, we suggest you purchase equipment to go along with this package.

➤ **What if it rains when a session is meant to be running?**

If there is an appropriate indoor venue available, our coaches can deliver here.

If there is no indoor venue, please coordinate directly with your coach to arrange a make-up session. Please advise your state office of this change as well.

## **Equipment**

➤ **Can our school purchase equipment with our packages?**

Yes, you can purchase equipment through the Sporting Schools Booking System. We offer a Touch Football Sporting Schools equipment package or you can select specific items to purchase.

➤ **What is the delivery time for equipment?**

It is recommended that your school cater for an expected delivery time of 3 weeks for equipment, however our staff, in conjunction with our suppliers will endeavor to have your equipment delivered as quickly as possible.

➤ **Will coaches bring their own equipment with them to deliver?**

Coaches may not be in a position to bring equipment for delivery.

Schools are asked to supply a minimum of 10 touch footballs and 12 cones.

For more information on Touch Football Australia's Sporting Schools Packages and state contacts please [click here](#).